

# BOARD OF SUPERVISORS



1055 MONTEREY, ROOM D430 • SAN LUIS OBISPO, CALIFORNIA 93408-1003 • 805.781.5450

August 10, 2015

Mr. Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

DEBBIE ARNOLD  
SUPERVISOR DISTRICT FIVE

RE: Proceeding No. 15-149

Dear Mr. Wheeler:

This letter is to express my support of Charter's proposed merger with Time Warner Cable (TWC) and Bright House Networks (BHN). Below are a few key public benefits of the transaction for your consideration:

- Charter offers a minimum broadband speed of 60 Mbps for less money than Time Warner Cable's and Bright House Networks' comparable offering with straightforward, uniform pricing across its service area and without any data caps, usage-based pricing, modem fees, or early termination fees. With New Charter, we will offer this fast minimum broadband to TWC and BHN customers regardless of location.
- New Charter will return Time Warner Cable overseas call center jobs to the United States and will hire and train thousands of new employees for our customer service call centers and field technician operations. Not only will this create thousands of American jobs, it will also lead to improved customer service.
- New Charter will continue to commit to a free and open Internet. New Charter will not block or slow down Internet traffic or engage in paid prioritization – the same commitment already followed by Charter today. Also, New Charter will continue to engage in reasonable and non-discriminatory interconnection.
- New Charter will broaden access to broadband in disadvantaged communities by enhancing Bright House Network's broadband program for low-income consumers and rolling it out to the entire New Charter footprint within 6 months of closing. Furthermore, New Charter will enrich Bright House Network's program by raising speeds and expanding eligibility while still offering a discounted price.

I am pleased to provide a letter of support for the proposed merger between Time Warner Cable (TWC) and Bright House Networks (BHN). Thank you for your consideration.

Sincerely,

Debbie Arnold,  
Supervisor, 5<sup>th</sup> District